

Stay connected and safe while at home, and gain access to the



Priority Services Register

Anyone who feels vulnerable – either physically or mentally – can get extra support in the event of a power cut or water outage, including:

- Dedicated 24 hour priority services phone number.
- Ability to nominate someone for us to contact on your behalf.
- Information in the format you need, for example large print, braille or audio CD in your preferred language.
- A security password to keep you safe.

Call Warm & Safe Wiltshire on **0800 038 5722**

Or sign up online at www.cse.org.uk/psr

Plus ... While you're on the phone to us, we can find out if you might be entitled to any heating or insulation grants.

If your home is damp or draughty, or if you're in debt to your gas or electricity supplier, or if there are any benefits you're not claiming ... We can help!

Did you know, Wessex Water will give you a 20% discount if you're on Pension Credit? We can help you get this. And if you're struggling to pay your water bill, we'll see what support is available to you.



The Priority Services Register is a FREE service offered by Scottish & Southern Electricity Networks (who run the electricity network in central southern England) and Wessex Water.

Warm & Safe Wiltshire is an energy advice service from Wiltshire and Swindon councils, in partnership with the Centre for Sustainable Energy.

